

Hospice Regulatory Virtual Boot Camp



TIME	Day 1 Agenda • Monday, 2020 10AM Start Eastern / 9AM Start Central / 7AM Start		OVERVIEW OF COURSE CONTENT
9:00-9:10 (10 min PPT) (NO Q&A)		Welcome to Our First Hospice Regulatory Virtual Boot Camp Presenter: Lynn Stange	Introductions and announcements
9:10-9:20 (10 min PPT) (NO Q&A)	1.	Introducing Our Three Case Studies Presenter: Lynn Stange	Introduction of 3 case studies / sample patients
9:20-10:30 (60 min PPT) (10 Q&A)	2.	Entry Into Hospice: Referral and Admission Presenters: Dr. Lauren Templeton	Technical and clinical evaluation of patients electing hospice care including the role of the referring physician, attending physician, and hospice physician as well as the pharmacist.
10:30-10:40	BREAK (10 MINUTES)		
10:40-11:40 (50 min PPT) (10 Q&A)	3.	The Initial and Comprehensive Assessment of the Patient Presenter: Carrie Cooley	An exploration of regulations governing the initial and comprehensive assessment of the patient and strategic methods to ascertain and document patient eligibility throughout the course of care. Regulatory compliance will be demonstrated through sample patients.
11:40-12:10	LUNCH (30 MINUTES)		
12:10-1:10 (50 min PPT) (10 Q&A)	4.	Concepts for Meaningful and Compliant Care Planning and IDG Meetings Presenter: Colleen O'Keefe	Follow 3 sample patients through compliant care planning, care coordination, and documentation of IDG meetings.
1:10-2:00 (40 min PPT) (10 Q&A)	5.	When Your Patient's "Home" is a Facility Presenter: Carrie Cooley	A discussion of regulations and compliance challenges associated with providing hospice care in nursing, assisted living, and other facilities. Regulatory compliance will be demonstrated through sample patients.
2:00-2:10	BREAK (10 MINUTES)		
2:10-3:20 (60 min PPT) (10 Q&A)	6.	Higher Levels of Care: General Inpatient Care and Continuous Home Care Presenter: Colleen O'Keefe	Regulatory and payment requirements to support payment for the general inpatient (GIP) level of care and the continuous home care (CHC) level of care. Regulatory compliance will be demonstrated through sample patients.
3:20-4:00 (30 min PPT) (10 Q&A)	7.	Ending Hospice Care: Discharge, Revocation & Transfer Presenter: Lynn Stange	The nuances and complexities associated with ending hospice care. Regulatory compliance will be demonstrated through sample patients.

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TIME	Day 2 Agenda • Tuesday, 2020 10AM Start Eastern / 9AM Start Central / 7AM Start Pacific		OVERVIEW OF COURSE CONTENT
9:00-10:10 (60 min PPT) (10 Q&A)	8.	<i>Hospice In The Government Crosshairs</i> Presenter: Jonelle Saunders	A comprehensive discussion of payment-related scrutiny, and an exploration of methods to mitigate risk and respond to contractor requests for clinical records.
10:10-10:20	BREAK (10 MINUTES)		
10:20-11:30 (60 min PPT) (10 Q&A)	9.	<i>Hospice PEPPER</i> Presenter: Carrie Cooley	How to interpret PEPPER data and reduce risk associated areas.
11:30- 12:00	LUNCH (30 MINUTES)		
12:00-1:25 (70 min PPT) (15 Q&A)	10.	<i>Your Hospice Medical Director: Regulations, Engagement, Secondary Conditions, and Related Comorbidities</i> Presenter: Dr. Lauren Templeton	Compliance with and definition of Medical Director. Substantiating and documenting hospice eligibility throughout the course of care with inclusion of secondary conditions and related comorbidities. Compliant documentation for all IDG members will be demonstrated using sample patients.
1:25-2:35 (60 min PPT) (10 Q&A)	11.	<i>Making QAPI A Priority</i> Presenter: Lynn Stange	A deep dive into using hospice data to drive quality initiatives and create a culture of quality.
2:35-2:45	BREAK (10 MINUTES)		
2:45-3:45 (50 min PPT) (10 Q&A)	12.	<i>Taking Compliance To The Next Level</i> Presenter: Lynn Stange	Identifying and mitigating risks through the development and implementation of a comprehensive Compliance Program and work plan.
3:45-4:00 (15 min PPT) (NO Q&A)	13.	<i>The Playbook: Taking Boot Camp Home</i> Presenter: Carrie Cooley	Strategies for prioritizing and implementing a post-Boot Camp Action Plan, including tips for survey readiness and compliance/QAPI work plans.

Additional 3rd Day: Striving for Documentation Success



TIME	Day 3 Agenda • Wednesday, 2020 10AM Start Eastern / 9AM Start Central / 7AM Start Pacific		OVERVIEW OF COURSE CONTENT
9:00-9:15 (15 min PPT) (NO Q&A)		Welcome and Introduction to Striving for Documentation Success Presenter: Lynn Stange	Introductions, announcements and review of goals for the day.
9:15-10:30 (60 min PPT) (15 Q&A)	14.	An In-Depth Look at CGS, NGS, and Palmetto Local Coverage Determination Guidelines Presenter: Colleen O'Keefe	An in-depth review of Local Coverage Determination (LCD) guidelines and how they affect payment. Compliant documentation for all IDG members will be demonstrated using sample patients.
10:30-10:40	BREAK (10 MINUTES)		
10:40-11:55 (60 min PPT) (15 Q&A)	15.	Hospice Assessment Tools Presenter: Dr. Lauren Templeton	How to use common assessment tools to evaluate and document hospice eligibility at admission and throughout the course of care (FAST, PPS, KPS, NYHA).
11:55- 12:25	LUNCH (30 MINUTES)		
12:25-2:10 (90 min PPT) (15 Q&A)	16.	Payment-Related Scrutiny: TPE, SMRC, UPIC, and Other Contractor Audits Presenter: Carrie Cooley	An overview of the Conditions for Payment and discussion of various CMS audits and response strategy.
2:10-2:20	BREAK (10 MINUTES)		
2:20-3:00 (30 min PPT) (10 Q&A)	17.	Documentation: Getting to What Matters Presenter: Lynn Stange	Examples of documentation and strategies to turn comparative data from all IDG members into documentation that supports payment. Compliant documentation for all IDG members will be demonstrated using sample patients.
3:00-4:00 (60 min PPT) (NO Q&A)	18.	Taking It Home: Successful Documentation Strategies for Hospice Providers Presenter: Carrie Cooley	A step-by-step Action Plan to implement successful documentation at your hospice for all IDG members.